



Looking for evidence

The positives

What was the evidence that the interviewee had a general understanding of the decision?

What was the evidence they knew why they needed to make the decision?

What was the evidence they understood in general the consequences of making the decision?

What was the evidence they understood the consequences of not making the decision?

Did they seem to understand what would happen if they didn't agree to proceed?

Roughly how much of the necessary information did they recall?

What was the balance, for you, of really important items recalled and less important items recalled? For instance, did they seem to recall a few very important items or a lot of less critical items?

What evidence was there that they understood the information they recalled?
How did they demonstrate that?

What evidence was there that they understood about risk - both agreeing and not agreeing to proceed?

What was the evidence that the person was able to weigh up the information they had recalled? For instance, how far did they put the elements of recall together to make the bigger picture?

The negatives

How many closed questions were there?

How many closed leading questions were there?

How many responses came from closed questions?

How many responses came from leading questions?

How many responses came from closed leading questions?

How often was the interviewee interrupted by the interviewer?

How often was the interviewee given additional information by the interviewer?



How often did the interviewer seem to curtail a silence?

Recall of important information little moderate most

Understanding little moderate most

Big picture little moderate most

Safe decision? little moderate most